Follow the instructions below to configure the Google Chrome browser.

1. Login to Knowledge Link (http://knowledgelink.upenn.edu). (You must log in first.)

2. Click the “Secure” icon in the browser address bar.

   ![Secure icon](image)

   NOTE: Do not use global default. These steps must be completed even if the global default is “Allow.”

   For JavaScript, select “Always allow on this site.”

   ![JavaScript settings](image)

   For Flash, select “Always allow on this site.”

   ![Flash settings](image)

   For Images, select “Always allow on this site.”

   ![Images settings](image)

   For Popups, select “Always allow on this site.”

   ![Popups settings](image)

3. Once the changes are made, click on the main browser window to close the “Secure” window. Then click the **Reload** button at the top of the window.

   ![Reload button](image)