Follow the instructions below to configure the IE 11 browser.

1. **Login to Knowledge Link** ([http://knowledgelink.upenn.edu](http://knowledgelink.upenn.edu)). (You must log in first.)

2. **Turn Off Pop-Up Blockers:**
   Click the gear icon in the browser window (top right) then click **Internet Options**. Click the **Privacy** tab. If the Pop-up Blocker box is checked, then click the box to remove the checkmark. Then click **OK**.

3. **Change Compatibility View Settings:**
   Click the gear icon in the browser window (top right) then click **Compatibility View Settings**. A window will pop up. In the “Add this website” field, type "plateau.com" and click **Add**. The site "plateau.com" should appear under “Websites you’ve added to Compatibility View.” Click **Close**.

**NOTE**: If you do not have the ability to add a website here, then skip this step.
4. **Enable Flash:**
   Click the gear icon in the browser window (top right) then click **Manage add-ons**.

5. Click the “Show” drop-down near the bottom-left of the window and select “All add-ons.” Then select “Shockwave Flash Object” near the top of the window. Then look at the bottom right corner: If the button is labelled “Enable” then click the button. If the button is labelled “Disable” then click **Close**.