When you set up your Pennkey, the University of Pennsylvania provides the option to sign up for Two-Step Verification. This step is required for UPenn staff and faculty. If you are not UPenn staff or faculty, and you enrolled voluntarily, you can follow the steps below to unenroll from Two-Step Verification.

Unenroll from Two-Step Verification

1. Go to the Two-Step Verification enrollment website:  
   https://twostep.apps.upenn.edu/twoFactor/twoFactorUnprotectedUi/app/UiMainUnprotected.index

2. Click the **MANAGE SETTINGS** button.

3. If you are not already logged in with your Pennkey, you will be prompted to log in. If you are already logged in, continue to Step 4.
4. Click the “Unenroll from this service” link (shown below).

Notes:
- If the link says “Enroll in this service” then you are not enrolled. You can stop at this step.
- Be sure that the highlighted message below is what you see. If you are required, then you should not unenroll.

5. You will see a message that you have been unenrolled.

**NOTE:** If you do not get a response or if you get a different response, please repeat the steps.