



<p>Pennsylvania Hospital & Surgery Center</p> <p>ADMINISTRATIVE POLICY MANUAL</p>	<p>Page 1</p> <p>Effective: 0408</p>
<p>SUBJECT: HIPAA COMPLAINT RESOLUTION</p> <p>POLICY NUMBER: HIP5</p>	

Issued:

POLICY

For purposes of this policy, Pennsylvania Hospital includes all off campus licensed facilities, including but not limited to the Surgery Center of Pennsylvania Hospital.

Committee Approval:
HIPAA

Pennsylvania Hospital follows all requirements and conditions of the Patient and/or Family Complaint and Grievance Resolution policy.

Administrative Policy
Review Committee:
April 2003
April 2004
April 2005
April 2006
April 2007
April 2008

/s/Kathleen Kinslow
Kathleen Kinslow, CRNA, EdD, MBA
Executive Director

05/05/08
Date

Attachment(s):
[Complaint Form](#)

Related Policies:
[RE10 Patient and/or
Family Complaint
and Grievance
Resolution](#)

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