

Pastoral Care News & Highlights, 2011-2012

Department of Pastoral Care, UPHS

www.uphs.upenn.edu/pastoral

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Pastoral Care Coverage, 24/7 — The Department's chaplains--staff, students, and volunteers--provide on-site coverage at HUP 24-hours-a-day, 7-days-a-week and respond to 100% of the approximately 2,500 trauma calls per year, as well as to calls throughout the hospital. Pastoral Contacts with patients and families are currently being reported at a rate of over 33,000 per year. Adjunct chaplains, many of whom are graduates of our CPE program, generously provide volunteer overnight duty shifts.

Grants Support Pastoral Care —

- Over the last several years, the Department of Pastoral Care has received more than \$500,000 in grants from many sources for scholarships, research, equipment, patient care staffing, and special projects.
- Currently, the E. Rhoads and Leona B. Carpenter Foundation has extended their support for another 3-year scholarship for our fourth Carpenter Fellowship, to carry through 2012. Our ACPE Supervisory Education Fellow pursues credentials as a chaplain educator (ACPE Supervisor) through the UPHS ACPE Center. Chaplain Christopher Brown, completed two residency years in our program and is our current Supervisory Education Fellow.
- A gift of \$1,000 from a grateful friend of the department has been utilized to continue to provide the non-sectarian inspiration Care Notes in waiting areas throughout the hospital.
- A friend of the department has initiated an annual gift to establish a "Spiritual Care Without Borders Fund" to assist in the mission of making spiritual care available to all persons at all times at HUP. Contributions to the fund are welcomed, and anyone wishing to contribute may contact Chaplain Ralph Ciampa (215-662-2591) or Kathryn Sedam (Penn Medicine Development and Alumni Relations, 215-898-0832).
- During this past year, we have utilized a grant of \$8,395 from the UPHS Board of Women Visitors to refurbish the HUP Interfaith Chapel on Dulles one. The chapel was originally created by the Board in 1955, and remains open for prayer and meditation 24-hours per day. A noon interfaith prayer time is offered Monday through Friday with a Christian ecumenical service available on Sunday at 11:00, and a Pentecostal service led by Evangelist Mary Chaplain on Tuesdays at 1:00. Festivals of various religious traditions have been observed over the years, and memorial services and other special gathers are frequent events.
- The Eastern Region of the Association for Clinical Pastoral Education awarded an \$8,000 grant in April 2008 to our Department for the development of a curriculum to help our CPE Center address the epidemic of Post Traumatic Stress Disorder (PTSD) affecting a high percentage of veterans returning from the wars in Iraq and Afghanistan. Dina Greenberg, a free-lance author who is a member of our CPE Advisory Committee and who has written extensively about pastoral care, has developed the curriculum as part of her ongoing exploration and commitment regarding this crisis. Material was presented to the 2009-2010 CPE Residents and Externs and is now available for wider use in the ACPE.

Over 118,000 Student Hours of CPE — Since our last accreditation survey in 2003, our students have completed 296 units of CPE offered at HUP and PAH. Each unit consists of 400 student hours, with the cumulative total exceeding 118,000 hours for our Accredited ACPE Center. Approximately 88,000 of those hours (three quarters of the students' time) were spent providing direct patient care. These students have been local community residents, seminarians, and lay and ordained clergy representing numerous faith traditions -- from Christianity, Judaism, Islam, and Buddhism. We offer full-time Summer Internships and nine-month stipended Residencies at HUP, and part-time Externships at HUP and PAH. For the first time this summer, we offered two concurrent Internship programs at HUP, with 11 students coming from as far away as California and France. Our ACPE Center is accredited for Level I, Level II, and Supervisory Education.

Chaplain Jim Browning Joins the Department as Coordinator of Clinical Pastoral Education — ACPE Supervisor Jim Browning, who joined us in August, 2010, now directs our CPE programming and shares other leadership roles in the Department along with the Director, Ralph Ciampa. Chaplain Browning was chosen by our Selection Committee after a national search that attracted a number of strong candidates. He is a native of Philadelphia who has served as the Director of CPE at Bethany Village, a Continuing Care Retirement Community (CCRC), a large Senior Care facility in the Harrisburg area. He did his Supervisory Fellowship at the University of Tennessee in Knoxville. Prior to that, he was a staff Oncology Chaplain at the Methodist Health System in Memphis and also served for 5 years as the first full-time Director of Pastoral Care at St. Jude's Children Research Hospital in Memphis.

Extern Program — The CPE Extern program this year included 11 students at Pennsylvania Hospital and 6 students at HUP. Our Extern programs allows for a unit of CPE to be covered over an extended period, in order to accommodate students who have full-time jobs. This program is a function of the Department's commitment to reach out to the local community, and its success is due largely to the great interest in chaplaincy by local clergy and lay persons.

Shared Supervisory Education Program — The Eastern Pennsylvania Institute for Clinical Supervision (EPICS) celebrates its 10th year in 2011, having been launched by our UPHS Center along with several other area CPE Centers in 2001. This past academic year, 11 Supervisory Education students met bi-weekly at the Lutheran Theological Seminary at Philadelphia to pursue an intense curriculum on Supervisory Education, with participation by 12 ACPE Supervisors. Sr. Ramona Cecille **Daily**, who participated for 3 years in our Carpenter Foundation Supervisory Education scholarship program, was certified as an Associate Supervisor in February 2006, and has since supervised at St. Mary Hospital, and then offered a creative new CPE program for Liberty Lutheran Services in Philadelphia in the Summer 2009 unit as a UPHS CPE Satellite before moving to St. Luke's Hospital CPE Center in Bethlehem, PA in the fall of 2009. Rhoda **Toperzer**, who completed her CPE Supervisory credentials in the same program was certified as an Associate Supervisor by the national ACPE Certification Commission at its meeting in San Francisco on May 2, 2007. She is now the CPE Chaplain Supervisor at Diakon Lutheran Social Ministries, an agency serving the eastern third of Pennsylvania (excluding Philadelphia), Maryland and Delaware. Rabbi Rochelle **Robins**, who had formerly been a chaplain resident, staff chaplain, and Supervisory Resident in our program, was also certified as an Associate Supervisor at that same national meeting. Rabbi Robins had since transferred to a program in the San Diego, CA area. Samuel **Bryan**, who joined our Department as a Supervisory Fellow in September 2006, was affirmed by the Eastern Regional ACPE Certification Committee as a Supervisory Candidate in March 2007 and continues his progress toward being reviewed by the national ACPE Certification Committee. Chaplain Christopher **Brown** began his 3-year Supervisory Education Fellowship in September 2009, after completing two residencies at our Center. He has been affirmed by the Eastern Region ACPE Certification Committee as a Supervisory Candidate and will be the primary Supervisor for a 2011 Summer Intern group. Chaplain Brown has submitted his three Positions Papers: on Theology, Education, and Personality Theory; and once these papers are passed he will be eligible to meet the ACPE National Certification committee in the fall of 2011.

New Article by Chaplain Kava Schafer — Spiritual Directors International published in the June 2011 issue of their journal, *Presence: An International Journal of Spiritual Direction*, an article by Kava Schafer, staff oncology chaplain at HUP and a spiritual director. In "Death as Spiritual Teacher: End of Life Lessons for the Living," Chaplain Schafer reflects, through the use of narrative and story, upon the lived experiences of seriously ill people in their movement towards death. These lessons of spiritual growth and transformation teach us, the living, how to live and concurrently build a model of cultivating death awareness as a spiritual path for those of us who accompany others as chaplain and spiritual directors.

Rabbi Robert Tabak on the Emergence of Jewish Health-Care Chaplaincy — Rabbi Robert Tabak, HUP staff chaplain, wrote an article on the history of Jewish health care chaplaincy that appeared in the *American Jewish Archives Journal* in December, 2010. "The Emergence of Jewish Health-Care Chaplaincy: The Professionalization of Spiritual Care" looks at the development of this field, particularly since World War II. This is the first significant look at the history of this field in which hundreds of Jewish chaplains now serve. The article is available on line at http://americanjewisharchives.org/journal/PDF/2010_62_02_00_tabak.pdf. A short introduction to the article appeared in the on-line chaplaincy newsletter *Plainviews* on April 20, 2011.

UPHS ACPE Clinical Members Serve Regional and National Roles — Our Center is proud to have two ACPE Clinical Members serving in leadership roles in the national organization: Penn Presbyterian Medical Center Chaplain John Ehman heads the national ACPE Research Network (www.ACPEresearch.net), and Wissahickon Hospice Administrative Chaplain David Stickley, who has previously been the Clinical Member Representative to the Eastern Region of the ACPE, is now the Chair of the Budget and Investments Committee of the Eastern Region. David is also the co-chair of our CPE Advisory Committee.

60 Pastoral Care Department Volunteers — In the fall of 2010, we trained and oriented a class of 14 new Volunteer Pastoral Visitors, with Denise Statham as the coordinator of the program. We now have over 35 volunteers in that role, several of whom are HUP employees, and some of whom have been with us for over 10 years. Some are serving to keep *Care Notes* stocked throughout the hospital (the booklets having been given to the Department through a grant from the Board of Women Visitors), while others are serving at the Penn Center for Rehabilitation and Care in addition to providing services at HUP. We appreciate the partnership with Volunteer Services, which includes the work of our Volunteer Pastoral Visitors, denominational clergy and visitors, and chaplain students in several categories. Our patients, staff, and Department are blessed by their faithful presence and the services that they provide. An additional 25 denominational volunteers round out a total volunteer corps of over 60 serving the Department's mission. This year Volunteer Pastoral Visitor Roy Kardon coordinated a special observation of Passover with members of the charity organization The Golden Slipper Club, visiting Jewish patients during the holiday and providing appropriate food gifts.

Community Clergy Education — For the 18th year, this past June, 25 members of the Church of God in Christ were led through a curriculum on hospital ministry as part of their ordination process. In June, 2011, a group of 10 ministers from the Triumphant Faith International Worship Center joined the COGIC ordination students. The program was begun under Chaplain Emeritus Edward Smith and continues under the leadership of Adjunct Chaplain Madeline Dawson and Chaplain David Henfield. On May 22, 2011, representatives of our Pastoral Care Department will be participating at the Church that Rev. Smith founded, now the New Beginnings Sanctuary of Praise Church, in a tribute to Ed and his wife Juanita, who died this past year.

Organ Donation Workshop/Luncheon — Gift of Life, the local organ procurement organization, partnered with Pastoral Care on January 10, 2012, to offer a workshop/luncheon for area clergy and congregations with over 60 in attendance. Albert Black, HUP's Chief Operating Officer, welcomed the participants to a very inspiring and informative three-hour program that included Maureen Fleagle, who celebrates the life that continues with her son's heart, and Janet Dennis, who has given to family of her heart donor numerous medals won at the Transplant Olympics. Also, Amy Martiner, Gift of Life Hospital Services Coordinator, led us through the process of donation decision making in the hospital setting, and Vanessa Duvert, Gift of Life Community Relations, spoke of religious beliefs and community attitudes toward donation. Rev. Dr. Alyn E. Waller, senior pastor of ENON Tabernacle Baptist Church and Imam Amin Aziz, head of the Islamic Pastoral Care of the Delaware Valley, eloquently and passionately urged leadership in encouraging the gift of life through organ donation. Participation evaluations indicated that the message was powerfully received.

Celebrating the Rev. Dr. Martin Luther King, Jr. — The Rev. Dr. Albert Paul Brinson touched and inspired a broad cross-section of the HUP family in our annual Martin Luther King, Jr. Celebration. Having grown up "like a brother to ML," in the household of the King family, and ordained by Martin Luther King, Rev. Brinson was an organizer of the first student sit-ins in Atlanta and a young supporter of Dr. King's non-violent civil rights protest movement. He was introduced by his "surrogate son," Chaplain Resident TE Kilgoe, who arranged for this wonderful glimpse into the inner circle of the King legacy. The program included a stirring rendition of "Lift Every Voice and Sing," led by Mistress of Ceremonies, Tamika Patton, and powerful

interpretive dance by Rodney Talley to "Change Is Gonna Come." Heartfelt remarks at the beginning and end of the celebration by Garry Scheilb (HUP Chief Executive Officer) and Albert Black (HUP Chief Operating Officer) expressed gratitude for Rev. Brinson's unique gift to us, and commitment to the values of Dr. King in caring for "those by the side of the road." Rev. Brinson also shared informally through the day with the Pastoral Care Team, with HUP employees, and in an evening session on the Penn Campus.

Interest Group on Spirituality, Religion and Health — The Department, in association with the Institute on Aging, sponsors the monthly Interest Group on Spirituality, Religion and Health at Penn, with participants coming from across the hospital, the university, and the community. Among recent presenters and topics: Sarah H. **Kagan**, RN, PhD, Professor of Gerontological Nursing and Secondary Faculty with the Department of Head and Neck Surgery at the University of Pennsylvania, on "Approaches to the Experience of Cancer in Late Life"; Andrew **Newberg**, MD, Director of Research at the Myrna Brind Center for Integrative Medicine at Thomas Jefferson University Hospital and Medical College, and Adjunct Assistant Professor in the Department of Religious Studies at the University of Pennsylvania, on "Principles of Neurotheology"; Michael J. **Baime**, MD, Clinical Associate Professor at the University of Pennsylvania and founder and Director of the Penn Program for Mindfulness and Stress Management at the School of Medicine, on "Mindfulness Practice"; Jun James **Mao**, MD, MSCE, Asst. Professor, Department of Family Medicine & Community Health, Hospital of the University of Pennsylvania, on "Spiritual Transformation and Complementary Therapies Use among Cancer Survivors"; Wendy **Cadge**, PhD, Asst. Professor of Sociology, Brandeis University, and Fellow, Radcliffe Institute for Advanced Study, Harvard University, on "The Perspectives and Institutional Realities of Hospital Chaplains;" Rev. Daijaku Judith **Kinst**, PhD, Institute of Buddhist Studies, Berkeley, CA, on "Educating Buddhist Chaplains and Teaching Chaplains about Buddhism"; Harleah G. **Buck**, PhD, RN, CHPN, Research Fellow, Hartford Center of Geriatric Nursing Excellence, and NewCourtland Center for Transitions and Health, University of Pennsylvania School of Nursing, on "Spirituality: A Nurse's Journey Through Practice And Research"; Kava **Schafer**, MDiv, MA (Holistic Spirituality), HUP staff chaplain, and participant in the Parliament of the World's Religions, Melbourne, Australia, on Parliament of the World's Religions: 'Interreligious Dialogue as a Revelatory Experience'; Adrienne M. **Martin**, PhD, Asst. Professor of Philosophy, and Senior Fellow, Center for Bioethics, University of Pennsylvania, on "Tales Publicly Allowed: Competence, Capacity, and Religious Belief"; Gordon **Bermant**, JD, PhD, Department of Psychology and the Benjamin Franklin Scholars Program, University of Pennsylvania, and past-president of the Buddhist Churches of America, on "Interfaith Conversations When Some Faiths Are Secular"; Rabbi Tsurah **August**, Hospice Rabbi for the Jewish Hospice Network of Jewish Family & Children's Service of Greater Philadelphia, The Joan Grossman Center for Chaplaincy and Healing, on "'I Don't Want to Be a Burden': An Interdisciplinary Discussion on How the Self-Description of 'Burden' May Impact Patients' Care"; Chaplain Michael S. **Barry**, Director of Pastoral Care at Cancer Treatment Centers of America at Eastern Regional Medical Center, on "The Forgiveness Project: Clinical Connections between Forgiveness and Healing"; Elizabeth R. **Mackenzie**, PhD, School of Arts and Sciences, University of Pennsylvania, on "The Role of Mindfulness in Healthcare Reform"; Roslyn **Taylor**, RN; and Elise **Gaul**, Children's Bereavement Coordinator, Wissahickon Hospice's David Bradley Children's Bereavement Program, on "Spiritual Concerns in the Care of Children"; Jim **Browning**, Coordinator of Clinical Pastoral Education at UPHS, on "'When Religion Gets Sick': Reflections on Wayne Oates' Ideas about Grief in Illness", and John **Ehman**, Chaplain, Penn Presbyterian Medical Center, on "Ways that Clinical Staff May Support Patients Spiritually." The group meets on the first Wednesday of each month, from 10:00 to 11:30 AM, in the Hirst Auditorium on Dulles 1.

Annual Spirituality & Health Research Symposium — Over 125 people gathered to explore *Mindfulness, Spirituality and Healing*, for our 14th annual symposium, held on June 29, 2011, in the Dunlap Auditorium at the School of Medicine. The keynote presentation, "Deepening Presence: Mindfulness and Spirituality," was delivered by Michael J. **Baime**, MD, Clinical Associate Professor at the University of Pennsylvania and founder and Director of the Penn Program for Mindfulness and Stress Management (co-sponsor of the symposium). Anthony **Rostain**, MD, MA, Professor of Psychiatry at the Hospital of the University of Pennsylvania and the Children's Hospital of Philadelphia, followed with a presentation on "Spirituality, Mindfulness, and the Treatment of Mental Disorders." A panel discussion was moderated by Chaplain Kava **Schafer**, MDiv, MA, with personal perspectives on the topic offered by Beth **Riesboard**, Rev. Sheila **Pierce**, Julianna **Lipschutz**, and Pat **Lariccia**, MD.

Last year's Symposium, May 18, 2010, in HUP's Medical Alumni Hall, looked at *Memory Loss in Alzheimer's Disease & the Spiritual Self*. Speakers included: James W. **Ellor**, PhD, DMin, DCSW, Professor of Social Work

at Baylor University and Editor of *The Journal of Religion, Spirituality, and Aging*; Andrew **Newberg**, MD, Associate Professor of Radiology and Psychiatry and Director of Penn's Center for Spirituality and the Mind; Mary Ann **Forcica**, MD, Associate Clinical Professor of Medicine in Penn's Division of Geriatric Medicine, and Director of the Geriatric Education Center of Greater Philadelphia; and Rabbi Leah **Wald**, MA, Supervisor, Clinical Pastoral Education, ACPE, Inc., Albert Einstein Healthcare Network. The event was co-sponsored with the Geriatric Education Center of Greater Philadelphia and Penn's Center for Spirituality and the Mind.

Research into the Impact of Illness on Spirituality — Following up a study that looked at the impact of integrating chaplain services more fully into the life of an inpatient oncology unit, led by Tom Findley, MD, and Barbara Ott, RN, PhD, and funded through a private donation, the Department has undertaken research into the impact of illness and treatment on dimensions of spirituality for oncology patients. The IRB-approved study, developed in conjunction with the Pastoral Care Research Committee, recorded 14 interviews for qualitative analysis and is now being written up for publication. This pilot project holds promise for larger, grant-funded research in the future.

Department Study Now Cited Over 360 Times in the Health Care Literature — The Department's original study, "Do Patients Want Physicians to Inquire About Their Spiritual/Religious Beliefs If They Become Gravely Ill?" which was carried out by the Pastoral Care Research Committee and published in *The Archives of Internal Medicine* [159(15):1803-6], has to date been cited 359 times in the health care literature: in 263 articles and 96 books. Among the books: *End of Life Care: A Practical Guide* (2011), *Spiritual Assessment in Healthcare Practice* (2010), *Neurosurgical Intensive Care* (2008), *The Cambridge Textbook of Bioethics* (2008), *Quick Reference for Oncology Clinicians* (2006), *Brain Injury Medicine* (2006), *Chronic Obstructive Pulmonary Disease* (2006), *The Oxford Textbook of Palliative Medicine* (2005), *Manual of Psychiatric Care for the Medically Ill* (2005), *Current Medical Diagnosis & Treatment* (2004), [JCAHO's] *Hospital Patient Assessment* (2003), and the *Handbook of Religion & Health* (2001/2011) A replication at sites in Anderson NC, Memphis TN, and Philadelphia has been carried out by Barbara Ott, RN, PhD.

Gospelrama: "Be Encouraged!" — Gospelrama, the culminating event for Black History Month, celebrated its 16th anniversary on Friday, February 25, 2011, and it was absolutely powerful this year! The event was held in the Medical Alumni Auditorium at HUP, and the Mistresses of Ceremony, Johnnie Dawson, Tamika Patton and Madeline Dawson, represented the spirit of the event with poise and grace. Our Health System employees, families and guests gave dynamic, spirit-filled performances which included vocalists, gospel rap, mime and liturgical dance and a rousing selection provided by The Boys Latin School Band from West Philadelphia. Morrison's Catering provided a variety of refreshments as well as two local participants, Atlas Pizzeria and Royale Jewel Creations. Gospelrama continues to maintain and enhance the spirit, the culture, and the heritage of Black History Month. Each year the vibrancy, the spontaneity, and the enjoyment of all who attend indicates that we truly have been and continue to "Be Encouraged!" as exhorted by the visionary of Gospelrama, our own Chaplain Emeritus, Reverend Edward Smith. Rev. Smith, along with co-founders Sr. Ramona Cecille Daily and Terry Salmond, have planted the seeds of an awesome legacy that, hopefully, will continue on in the hearts, minds, and spirits of our entire family at HUP.

Bioethics Rounds — Our series on Bioethics & Health Care, offered in conjunction with the Center for Bioethics at Penn, completes its 15th year in 2011, providing a forum to explore ethical issues currently affecting health care and research. Presenters from the current series include: James **Kirkpatrick**, MD, Assistant Professor of Medicine, Hospital of the University of Pennsylvania, and Associate, Center for Bioethics, on "Cardioethics"; James **Mccartney**, PhD; Associate Professor, Department of Philosophy, Villanova University, and Associate, Center for Bioethics, on "The Criteria for the Determination of Death" Michele **Mathes**, JD, Director of Education and Director of Research Programs, Center for Advocacy for the Rights and Interests of the Elderly (CARIE), and Associate, Center for Bioethics, on "Recognizing and Addressing Issues of Domestic Violence and Sexual Assault among Older Adults"; David **Perelman**, PhD; Senior Lecturer, School of Nursing, University of Pennsylvania, and Associate, Center for Bioethics, on "Verbatims/Narratives"; Dominic **Sisti**, MBE, PhD, Director, Scattergood Program for the Applied Ethics of Behavioral Health, and Senior Fellow, Center for Bioethics, on "Ethical Issues Concerning the Use of Medical Nutrition and Hydration"; Mary **Walton**, MSN, MBE, RN, Co-Chair, Clinical Ethics Committee, Hospital of the University of Pennsylvania, and Associate, Center for Bioethics, on "Ethics Consultations at HUP"; Donna Jo **Napoli**, PhD, Professor, Linguistics, Swarthmore College, and Associate, Center for Bioethics, on "Ethics and Hearing Impairment."

Department Website — The Pastoral Care Department website continues to expand as a treasure of information. The programs and activities of the Department and its history are available, along with extensive publications and links to related sites and resources. The site receives over 200 hits per day, with visitors coming from across the US (especially from California, Pennsylvania, Virginia, and the District of Columbia) and about 8% internationally (especially from Australia, Canada, the United Kingdom and Europe). Visitors typically access announcements of events and information about CPE, and they most often download the Annual Bibliographies on Spirituality & Health and our various religious/cultural diversity resources. We invite everyone to become familiar with this rich reflection of our Department and the pastoral care field at www.uphs.upenn.edu/pastoral.

Ralph Thomas Taylor Award for Leadership of Inclusive Worship — The Ralph Thomas Taylor Award was presented in 2011 to Chaplain Resident Nicole Kleinberg. The award was established in honor of our former CPE Resident, Adjunct Chaplain, and Staff Chaplain, who died at HUP on November 27, 2006, after a lengthy illness. Chaplain Taylor is remembered as a warm friend, a gifted chaplain, and a brilliant and dedicated student of ministry and of life, who spoke of his HUP colleagues as family; and the award recognizes one of his many contributions: his extraordinary eloquence in leading worship in this interfaith setting.

Spirit of Caring Awards — The 2011 Spirit of Caring Awards were presented on May 10th to Ms. Dorothy Dicks and Mr. Hector Martinez from Catering and to Adjunct Chaplain Gwen Jackson. These recipients join our previous Spirit of Caring Award honorees, who reflect the best of what we offer to our patients and to each other.

Previous Spirit of Caring Award Honorees

- 2010 - Ms. Marie Green, Emergency Department Support Clerk
and The HUP Security Department
- 2009 - Ms. Lenora Tilgham, Department of Environmental Services (Emergency Department)
and Ms. Annie Tisdale, Department of Environmental Services (Dulles 1)
and Ms. Janis Rye Nelson, Adjunct Chaplain Volunteer
- 2008 - Ms. Sharon Widman, Department of Clinical Nutrition Support Services
- 2007 - Mr. Shariff Blackwell, Department of Environmental Services
and Imam Amin A. Aziz, Islamic Pastoral Care of the Delaware Valley
- 2006 - Mr. Roderick Williams, Jr., Patient Services Representative, Emergency Department
and Fr. George Strausser, Director of Hospital Ministries, St. Agatha - St. James Parish
- 2005 - Ms. Odessa Melton, HUP Cafeteria
- 2004 - Ms. Sharon Gaskell, Trauma Service Social Work
and Mr. Randall Claney, Adjunct Chaplain Volunteer
- 2003 - Mr. Holland L. Robinson, Rhoads 7 Nursing Assistant
and Ms. Johnnie L. Dawson, Adjunct Chaplain Volunteer
- 2002 - Ms. Cassandra Edwards, Patient Services Representative
and Rev. William B. Mercer Jr., Adjunct Chaplain Volunteer
- 2001 - Ms. Tina Harris, Program Secretary
- 2000 - Mr. Eric Hilton, Environmental Services
- 1999 - Ms. Sandra Stevenson, Nursing Secretary
- 1998 - Mr. Keith Duckett, Transport
- 1997 - Ms. Sharon Bailey, Nursing Secretary
- 1996 - Ms. Rosabelle Pinckney, Guest Services
- 1995 - Mr. Charles Johnson, Security

Congratulations, and thank you for all that you have contributed!

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