Desktop Shortcut

1. Once downloaded, you may Launch the Juniper Network Connect by double clicking the icon in the Modern UI.

2. From here, you may right-click the Network connect icon, select Pin-To Task bar.
**Connection Instructions:**

1. Double-click the start icon on the Monder UI (New Desktop), or Task Bar shortcut for Network Connect

![Start menu](image1.png)

2. Enter your UPHS User ID and Password
3. Login into the Secure Access SSL VPN with your UPHS Network user name and password

4. This will authenticate you into the UPHS environment

5. From there you may go to the UPHS intranet page [http://uphsnet.uphs.upenn.edu/home/](http://uphsnet.uphs.upenn.edu/home/) to access your resources

**Note**

Once you have verified this solution is working properly, it is recommended that you “Uninstall” previous versions of the Citrix Access Gateway (CAG) VPN client, or Nortel Contivity VPN client from your machine:

- Start -> Control Panel -> Add Remove Programs (or Programs and Features in Win 7) -> select the legacy VPN solution and click uninstall.

**Disconnect Instructions**

To disconnect from your Juniper Network Connect VPN session you must do the following:

1. Go to the system tray in the lower right corner of you screen and look for the Network Connect icon that looks like the below image

2. You may disconnect by using one of two methods:
   - Method 1 - Right mouse click the icon and select sign out
   - Method 2 - Double click the icon and click sign out in the client
     - Note: By Clicking the X in the right corner of Method 2 will not disconnect your session
****If there are any issues with installation please contact the help desk at 215.662.7474 to open a ticket for support.