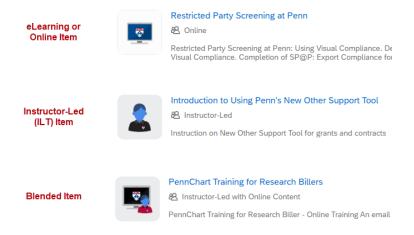


This is an overview of Knowledge Link terminology, concepts, and basic learning architecture.

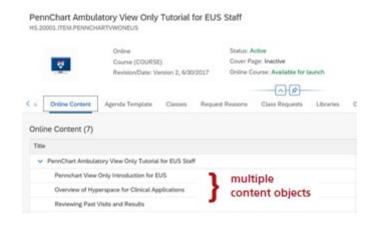
Item or Course

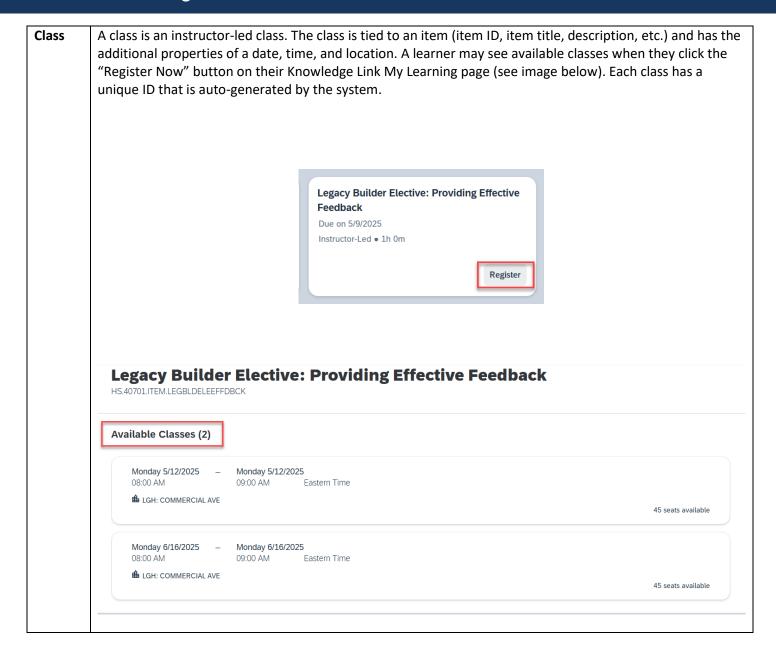
An item or course is a learning event that is placed on the learning plan. Items can be an eLearning (or online) course, instructor-led course, or a combination (blended learning). The icons in Knowledge Link indicate each type of course (see image below). Every item in Knowledge Link is identified by a unique Item ID (for example, HS.30001.ITEM.NEOCRS).

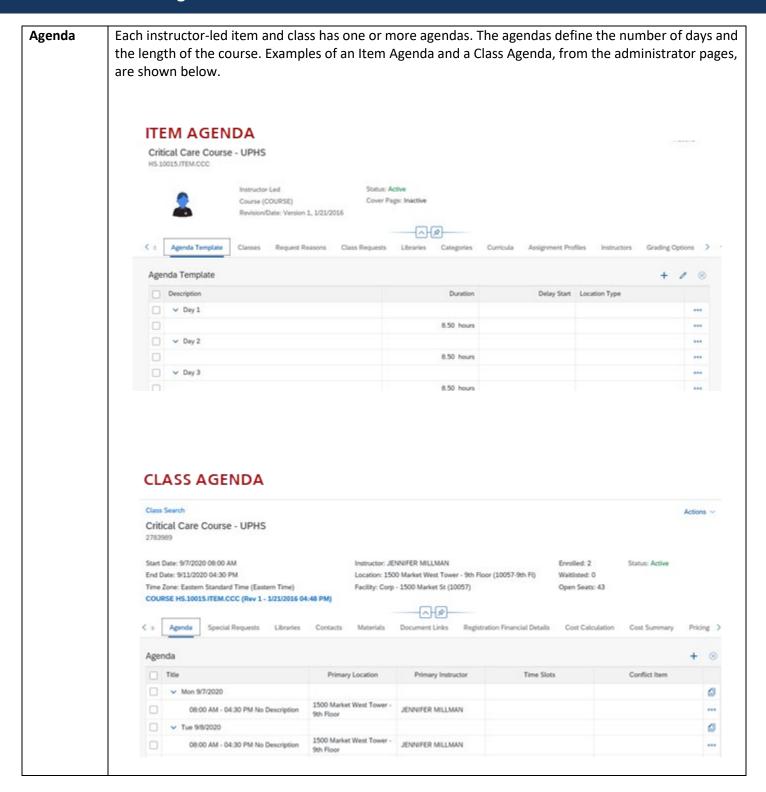


Content Object

A content object is a single learning object, most frequently used in connection with an eLearning course. An eLearning course can contain one or more content objects. When a course contains more than one content object, the content objects appear in a list when the course is launched (see image below). If there is only one content object, this list does not appear, and the course content opens immediately. Every content object is identified by a unique content object (or COBJ) ID (for example, HS.20003.COBJ.PCVWONLY). Content objects do not need to be eLearning; they may also be a quiz, a document, or a link to an external site.

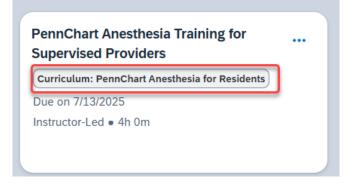






Curriculum

A curriculum is a collection of one or more items. A curriculum allows administrators to set due dates, specify requirements for retraining, label learning as required, and track compliance. A curriculum appears as a folder underneath the course on the learning plan.



Assignment Profile

An assignment profile defines a particular group or groups of employees who will be assigned learning. These groups can be defined by a combination of criteria including: job codes, organizations or departments, entities, job families, and more. When groups are defined in this way, learning is <u>automatically</u> assigned or removed when employees are hired or terminated.

Assignment profiles may also be defined by Penn ID, although these assignments are static and can only be updated by manually adding or removing Penn IDs.

Libraries

Learners are assigned libraries based on their entity affiliations. Learners can only search for and enroll in courses that are in their library. At Penn Medicine, most courses appear in UPHS library. There is also a library only for Lancaster General Health courses (UPHS_LGH) and a library for items that are being tested (TEST).