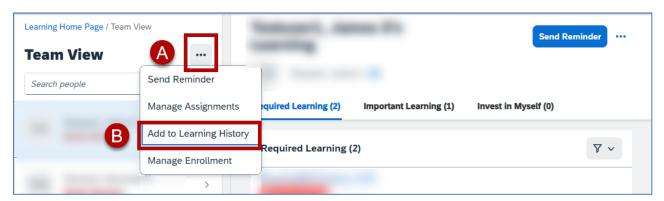


Follow the instructions below to award credit for a specific course. Please note: <u>Only certain courses</u> in Knowledge Link allow managers to award credit. Also, delegates <u>cannot</u> award credit.

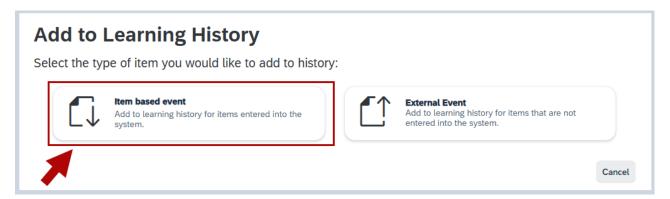
1. In Knowledge Link, open **Team View**. (Some managers may see a drop-down button instead of "Team View" – click the drop-down button to access Team View.)



2. Click the ellipsis (...) then click **Add to Learning History**.



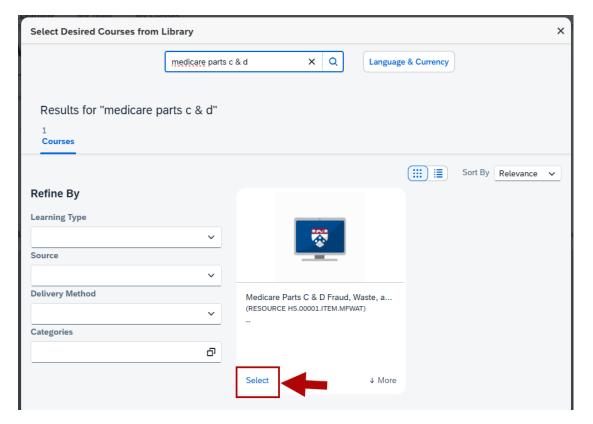
3. Click Item based event.



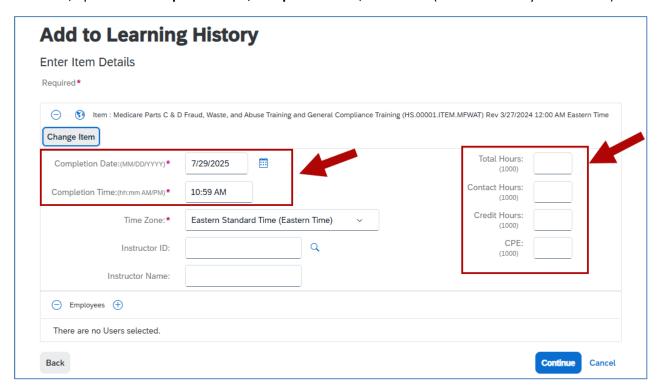
4. Click the "+" symbol next to "Item."



5. Search for the desired item and click **Select**.



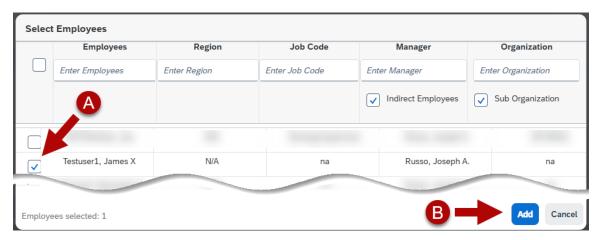
6. If desired, update the Completion Date, Completion Time, and hours. (Other fields may be left as is.)



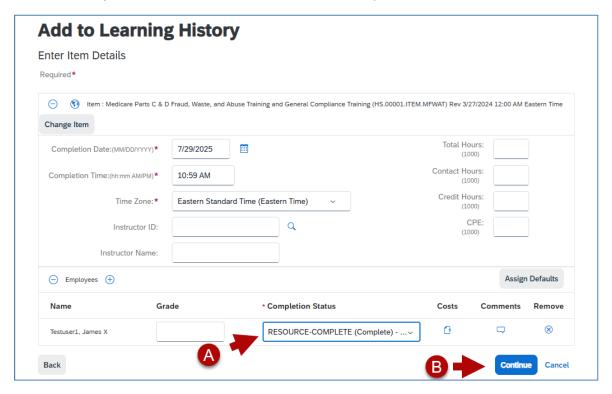
7. Click the "+" symbol next to "Employees."



8. Check the box next to the employee name(s) that will receive credit, then click Add.

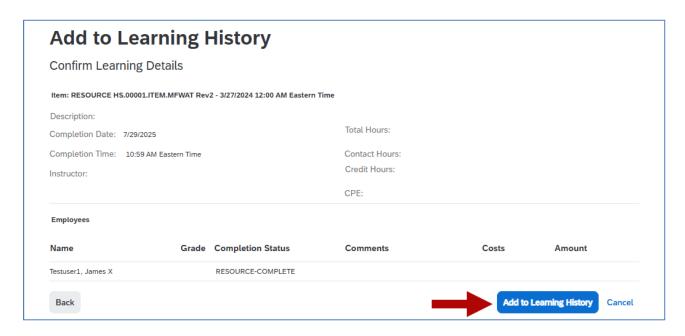


9. Select the Completion Status, then click Continue. Note: Only select COMPLETE statuses.



10. Review the confirmation screen. Once confirmed, click Add to Learning History.

NOTE: Please be certain that you have chosen the correct course and employee names. If there is a mistake and credit needs to be removed, please open a Service Desk ticket.



11. Click Close.

NOTE: Do not use the "File Attachments" link. Documents uploaded here may not be retained. Please keep all printed or electronic materials/certificates in separate storage.

